

REDINTEGRO



Terms and Conditions

1.COMMENCEMENT AND DURATION

1.1 Redintegro Environmental shall provide the services as agreed in the proposal from the date agreed with the client.

2. REDINTEGRO ENVIRONMENTAL OBLIGATIONS

2.1 Redintegro Environmental will use reasonable endeavours to provide the services, and to deliver the deliverables to the client, in accordance with all material respects with the proposal.

2.2 Redintegro Environmental shall use reasonable endeavours to meet any performance dates specified in the proposal, but any such dates shall be estimates only and time shall not be of the essence of the contract.

3. CLIENT'S OBLIGATIONS

3.1 The client shall co-operate with Redintegro Environmental in all matters relating to the services and appoint an individual in relation to the services or the project as lead contact.

3.2 If performance of its obligations under the contract is prevented or delayed by any act or omission of the client, its agents, sub-contractors or employees, Redintegro Environmental shall not be liable for any costs, charges or losses sustained or incurred by the client arising directly or indirectly from such prevention or delay, and Redintegro Environmental shall be entitled to charge the client as if the services had been performed in full.

3.3 Where Redintegro Environmental is engaged to deliver training or auditing at the client's premises, the client shall be responsible for providing a safe and accessible environment, with technology access to be pre-agreed i.e. screen, flip charts etc.

4. CHANGE CONTROL

4.1 If either party requests a change to the scope or execution of the services, Redintegro Environmental shall, within a reasonable time, provide a written estimate to the client of:

- (a) the likely time required to implement the change;
- (b) any variations to Redintegro Environmental's charges arising from the change; and
- (c) any other impact of the change on the terms of the Contract.

4.2 Redintegro Environmental may charge for its time spent in assessing a request for change from the client at the agreed daily fee.

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5. CHARGES AND PAYMENT

5.1 The total fee for the Services shall be the amount set out in the Proposal.

5.2 The cost of hotels, subsistence, travelling and any other ancillary expenses reasonably incurred by Redintegro Environmental in connection with the delivery of the contract will be agreed with, and may be charged to the client.

5.3 Redintegro Environmental will charge the client for all third-party costs stated in any proposal or as otherwise agreed with the client.

5.4 Redintegro Environmental shall, unless otherwise stated in a proposal, invoice the client on completion of the project. Payment is required in cleared funds within 30 days of receipt of invoice.

5.5 Redintegro Environmental reserve the right to require payment in advance for training services which will be specified in the proposal. Where advance payment is specified, payments not received at least 2 weeks prior to the course date will forfeit the booking, with spaces then made available to others.

5.6 Cancellation fees

In the case of training or auditing cancelled by you, the client, the following cancellation fees may be charged.

- For cancellation less than 7 days before the date specified the full fee quoted will be due.
- For cancellation between 7 days and four weeks before the agreed date, a fee of 50% of the quoted cost will be charged.
- No fee will be charged for cancellations notified more than four weeks before the date the event was scheduled, other than non-refundable travel booking expenses already incurred.

5.7 Without prejudice to any other right or remedy that it may have, if the client fails to pay Redintegro Environmental on the due date, Redintegro Environmental may:

(a) charge interest on such sum from the due date for payment at the annual rate of 5% above the base lending rate of Nat West Bank on the due date for payment, accruing on a daily basis and being compounded quarterly until payment is made, whether before or after any judgment and Redintegro Environmental may claim interest under the Late Payment of Commercial Debts (Interest) Act 1998; and

(b) suspend all Services until payment has been made in full.

6. GOVERNING LAW AND JURISDICTION

6.1 The Contract and any dispute or claim arising out of or in connection with it or its subject matter, shall be governed by, and construed in accordance with, the law of England and Wales.